

MICHAEL QUINN

Profile

Mr. Quinn is a Principal Consultant with Suss Consulting. He served as Director of Information Technology Management for the Veterans Health Administration, and Facility Director for the Quality Management.

Relevant Experience

Prior to joining Suss Consulting, Mr. Quinn served as Director of IT, where he led the End User Operations for 32 VA Facilities encompassing 451 Tier II and III Technical Staff. This encompassed all operations

Drove Medical Informatics for VHA which included; Veterans Eligibility, Veterans Call Centers, Robotically Operated Mail-Out Pharmaceuticals, 140 VAMC Canteen services, Third Party Insurance billing and accounts receivable.

Led the decommissioning of VA Legacy Systems and Applications and the Migration of those systems into the new Cloud Environment. Was involved with the Integration of these systems, building of the necessary requirements for the migrations, and determining the optimum and most robust environment to migrate to.

Led all Associated Cyber Security Operations for the 32 Facilities including On-Site IG Audits, Mandatory Security Readiness Testing, Reporting and Thorough Mitigations.

Mr. Quinn has an extensive history of customer-facing positions – managing service delivery and implementations, managing technical groups and Veteran-Facing service organizations. Responsible for all aspects of Veteran Health services ranging from before and after a Veterans direct patient care. From Eligibility of care to mail-out Pharmaceuticals. Telehealth and Canteen services.

Education

VA LEARNING UNIVERSITY 30 Years of Technology and Management University Courses

Control Data Institute -AA Degree on Information Technology and Communications

St. Joseph's Medical Center, Ann Arbor, MI EMT/EMTP

Maryville College, St. Louis, MO. Information Technology

Pearl College, Pearl, MS. Information Technology and Communications